



Buckeye Community Health Plan (Buckeye) **Quality Improvement Committee (QIC)**

Purpose:

The QIC is a multidisciplinary team whose purpose is to develop, implement, and oversee the QI Program and to ensure that quality improvement activities are fully integrated into all functional areas.

Responsibilities (include but are not limited to):

- Annually evaluate the effectiveness of the Quality Assurance Process Improvement (QAPI) Projects and the Quality Improvement (QI), Utilization Management (UM) and Credentialing Programs.
- Annually review and approve the QAPI and the QI, UM and Credentialing Programs.
- Identify health and demographic profile of the members.
- Review and evaluate the minutes and reports from reporting sub-committees regarding the progress of the QI, UM and Credentialing Programs and reports from ad hoc Project Improvement Teams.
- Make recommendations to the sub-committees regarding monitoring, follow-up, barrier analysis, and interventions in order to improve the quality of care or service.
- Ensure the identification of system-wide trends and implement corrective action in order to improve performance.
- Provide oversight of all delegated functions including Credentialing, Utilization Management, and Quality Improvement.
- Ensure the implementation of disease management programs and health service education activities.
- Recommend and implement quality studies within certain “focus areas” of clinical and non-clinical services.
- Develop the methodology to measure patient outcomes and monitor care accordingly to ensure that preventive health, medical and psychosocial needs of members are improved.
- Review quality of care related issues and the appropriateness of their outcome/resolutions.
- Review cumulative occurrences and performance indicators that have been identified/monitored as part of the utilization/quality review process.
- Provide oversight of efforts by Federally Qualified Health Center (FQHC), Physician Hospital Organizations (PHO), other Medical Groups or delegated entities to address and manage provider specific quality of care issues, and the appropriateness of correction actions taken.
- Provide oversight of peer review activities, credentialing and recredentialing of providers, and office site evaluation findings.
- Review results of all surveys, audits, and focused studies performed by Buckeye, and those carried out by FQHC, PHO, Medical Groups or other delegated entities sponsored quality initiatives.
- Monitor the utilization patterns and practices of network providers.
- Review and evaluation of data for trends.
- Draft or endorse clinical indicators or guidelines for clinical or focused studies as applicable by the State or regulatory entities including but not limited to: Pediatric health screening schedule based on nationally recognized American Academy of Pediatric Standards (AAP); Prenatal care standards based on the American College of Obstetricians and Gynecology (ACOG).
- Ensure all such standards and guidelines are disseminated to plan providers as they are adopted.
- Monitor clinical and service guidelines that will be used as a basis for measuring provider quality of care and Member health outcomes, ensuring that such standards encompass the full spectrum of populations enrolled in the plan and are evaluated by appropriate clinicians.



- Provide ongoing monitoring and follow-up problems, which have been identified via Buckeye's Corrective Action Process.
- Review annual evaluation and corrective action plans (CAP) of delegates.

Membership:

- Vice President of Medical Affairs – Chairperson
- Associate Medical Director(s)
- Medical Doctors which may consist of the following:
 - Pediatricians
 - Obstetricians
 - Family Practitioners/Internal Medicine
 - Psychiatrists
- Buckeye Community Health Plan's CEO
- Director of Medical Management
- QI Manager
- Provider Relations Manager
- QI Coordinator(s)
- Compliance & Regulatory Affairs representative

Meetings: Non Plan members of the QIC are voting members. The QIC meetings will be held on a bi-monthly basis and more frequently if required. A minimum of one voting member must be present for a quorum.